

Introducing By Word of Mouth



by word of mouth



Delivery of Excellence

By Word of Mouth is an event caterer renowned for being a leader in the luxury sector. Rooted in a 40-year heritage, we combine elegance and creativity with the modern, sustainable ethos of a certified B Corp.

Innovation, creativity, and operational excellence are what make By Word of Mouth stand out, along with a food philosophy that champions flavour, seasonality and sustainability.

We work throughout the UK and internationally, organising spectacular events for clients wanting to create something special and unique.





A Complete Event Experience

Our event planners are experts at designing, managing and delivering every aspect of the event, giving you the reassurance of having one point of contact.

Event management services include venue finding, marquees, flowers, entertainment, event design & styling and lighting & production.



Flavour, Seasonality, Artistry

By Word of Mouth believes that the best food comes from placing the finest, responsibly sourced ingredients in the hands of highly skilled chefs.

Our menus flow with the seasons, championing produce sourced from the fields, woodlands and waters of the UK.

We have built a network of food producers and suppliers that are truly best in class whilst sharing our sustainability values.

Plant-based dishes feature across all our menus and our in-house menu design team crafts bespoke menus, ensuring that the food for every event is totally in tune with the wider creative vision.







The Art of the Pour

Our dedicated drinks design team and bartenders create and craft a superb list of champagnes, wines, cocktails and soft drinks that reflect our values for quality and excellence.

We are always happy to suggest wines and soft drinks that pair perfectly with the chosen menu for your event.



Style & Creativity

By Word of Mouth's creative and research teams collaborate to design the details that bring our events to life.

Whether event theming, bespoke menus, food bar styling or stunning canape trays, we bring something special to each event to make it unique.







The Art of Service

By Word of Mouth's Event Staffing department manages our own team of waiting staff, recruited and trained in-house.

As the face of our events, all our waiting staff are selected for their ability to embody our values and deliver every event to our exacting standards.

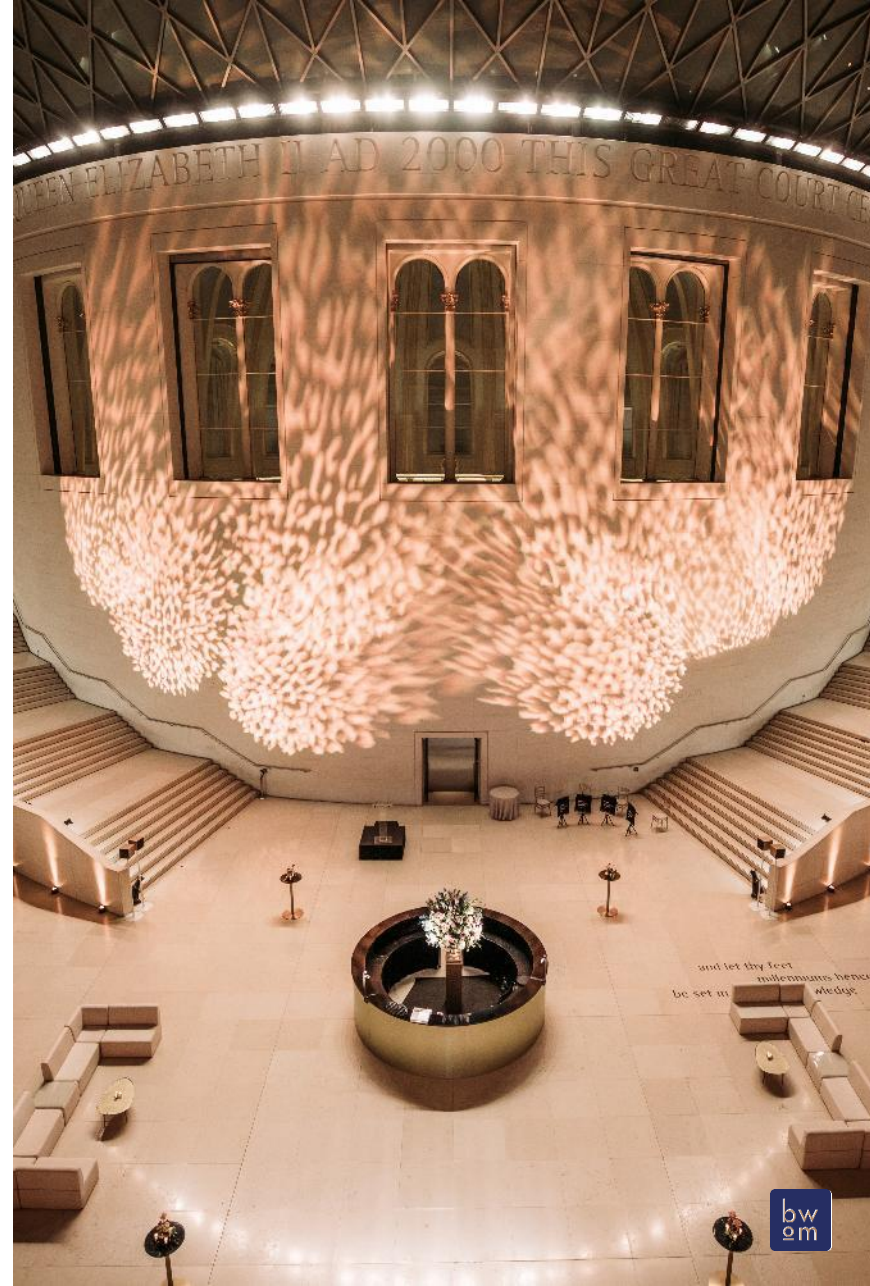
In addition to our service team, we provide butlers, event hosts, security personnel and model staff.



A Wealth of Venues

By Word of Mouth has long standing working partnerships with a range of exceptional venues, both within London and further afield, covering every architectural era, style and size.

We offer a venue finding service that combines breadth of choice with unrivalled knowledge, helping you choose the perfect backdrop to your event.





City Harvest
LONDON
PEOPLE & PLANET



Acting Responsibly, Thinking Sustainably

Working responsibly, conscientiously and sustainably is central to By Word of Mouth's values. We are proud to be a certified B Corp.

Supported by Positive Planet, we have set clear and achievable targets for net zero, scopes 1 and 2 (2030) and for scope 3 (2037).

We use AI powered technology to reduce and measure food waste, we grow our own micro herbs in a vertical farm in our kitchens and we are a zero waste to landfill business.

We are proud to support food redistribution charity, City Harvest London and its work alleviating food poverty across London.

By Word of Mouth is a London Living Wage employer, investing in training, personal development, and reward schemes to ensure our people feel valued and respected.



Trusted by the Places to Be

The British
Museum



The Courtauld

the
DESIGN
MUSEUM

Guildhall



HISTORIC ROYAL PALACES

Royal Botanic Gardens
Kew



THE
NATIONAL
GALLERY



Natural
History
Museum

RA



HOME OF THE
CHELSEA PENSIONERS



SAATCHI
GALLERY

SCIENCE
MUSEUM

SERPENTINE



SIR JOHN
SOANE'S
MUSEUM
LONDON



St PAUL'S
CATHEDRAL



TWO
TEMPLE
PLACE

V&A

WALLACE
COLLECTION



Westminster
Abbey

Praise for By Word of Mouth

“

Without fantastic partners to collaborate with, we are nothing. You took some crazy ideas and made them a reality. I know the huge amount of work that goes into these projects, yet you made us feel like we are your only client.

“

I am always delighted when By Word of Mouth is catering at one of our events as I know that the clients' expectations will truly be exceeded.

“

The catering was incredible, and the drinks looked beautiful! Your staff are well mannered, smart, and very professional (which is not a given now days, so well done to them and to you).

“

It is always a pleasure working with you, so a huge thank you for making everything run so smoothly in the lead up and on the day. Very much looking forward to the next one already.

“

Thank you both again for doing such a great job. For me, there is no question that BWoM is the best in the business.

“

It makes our jobs so much easier and quite frankly more enjoyable to work with people like yourselves who we have infinite trust and who we know will do whatever they can to help us shine.



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Certified



Corporation